

## **2.7 Student Satisfaction Survey**

### **2.7.1 Student Satisfaction Survey (SSS) on overall institutional performance (Institution may design the questionnaire) (results and details be provided as weblink)**

The primary purpose of higher education is creation of knowledge and propagation for the development of world through innovation and creation of prepared minds of students. Hence, higher education institutions are increasingly recognizing and are placing greater emphasis on meeting the expectations and needs of their students . So, successful completion and enhancement of students' education are the major reasons for the existence of higher educational institutions. This positive development in higher education shows the importance of educational institutions understanding student satisfaction in a competitive environment. Both academic and students perceive physical facilities are more important than general. i.e. students must satisfied with factors related to comfortable learning environment, public spaces, campus accessibility and staff satisfied with laboratory and teaching facilities.

Our Institution has administered student satisfaction surveys in order to elicit student opinion and perspective regarding institutional environment, programs, and services. We have prepared Student survey forms with certain questionnaire by considering the following factors

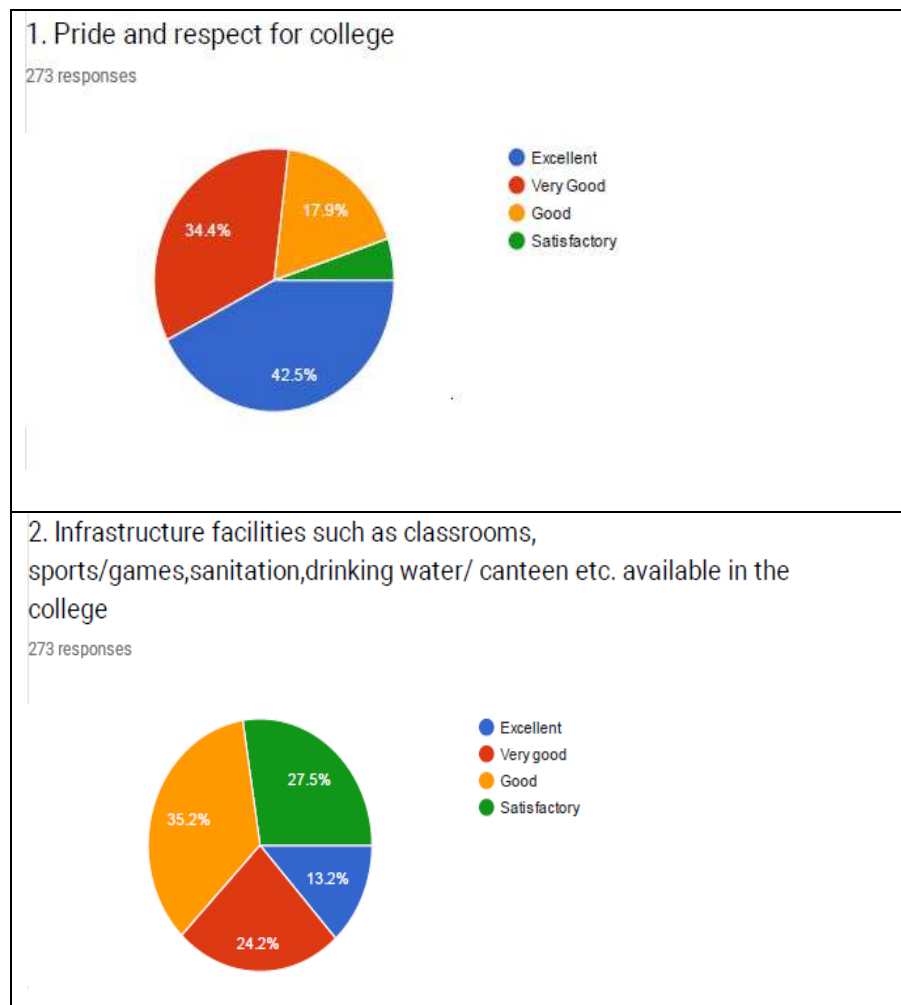
- Infrastructure facilities such as classrooms, Sports/games, Sanitation, drinking water canteen etc. available in the college
- Parking Facilities
- Learning resources available viz. Text books, Magazines, Newspapers, Reference books, E-resources etc.
- Lab facilities available in basic science and computer science department.
- The functioning of the placement cell
- Efforts by the college to improve the quality of teaching and learning.
- Mechanism of Grievances redressal
- Helpfulness by the college administrative staff
- Examination and evaluation system
- Fees Structure
- Encouragement provided to the students for participation in intercollegiate competitions
- Discipline practices followed in the campus
- Institutional sensitivity to provide educational, social and market demands through various add on courses, personality development programs, career oriented programs etc.

## Outcome:

This survey appears to be making a genuine effort to gather feedback to improve the effectiveness of the experience for students in the institution. The result of the survey is shown in the form of Pie chart below. The result analysis shows that majority of the students have highly appreciated the facilities available in the institution very positively. We also observed some comments which will help us to improve ourselves in some aspects.

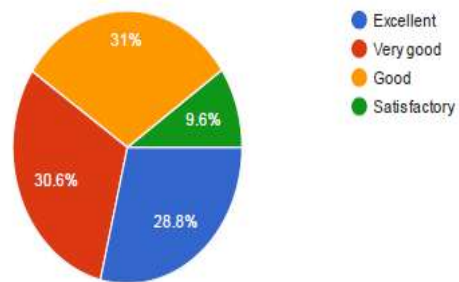
The result of the survey is shown in the form of Pie chart below.

### Student Satisfaction Survey from UG Students



### 3. Parking Facilities

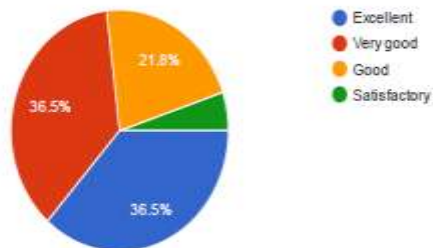
271 responses



### 4. Learning resources available viz. Text

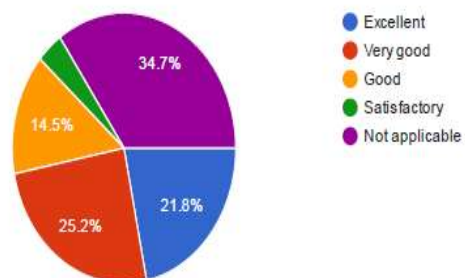
books, Magazines, Newspapers, Reference books, E-resources etc.

271 responses



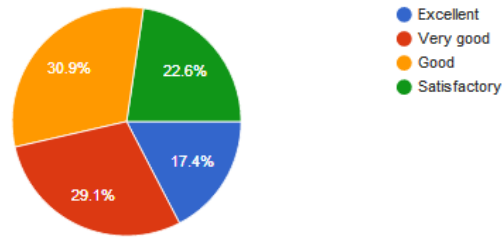
### 5. Lab facilities available in basic science and computer science department.

262 responses



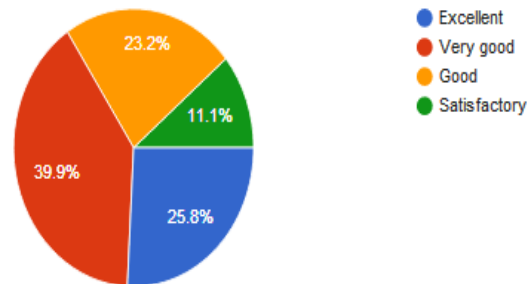
### 6. The functioning of the placement cell

265 responses



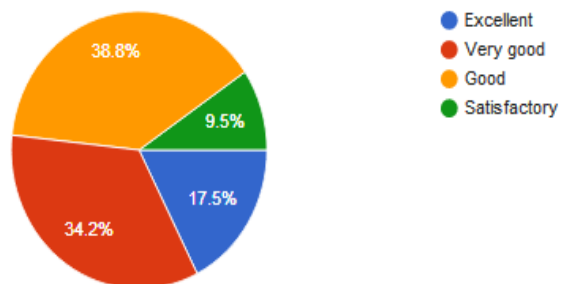
### 7. Efforts by the college to improve the quality of teaching and learning.

271 responses



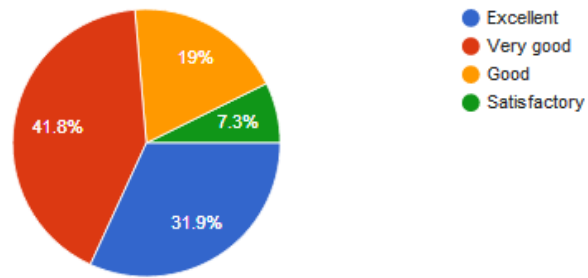
### 8. Mechanism of Grievances redressal

263 responses



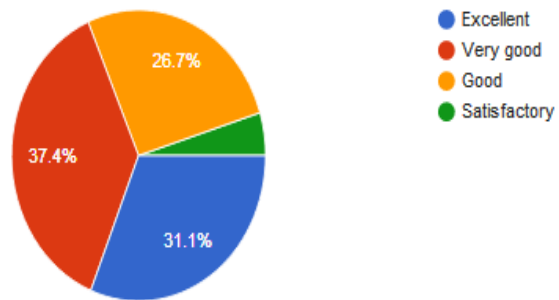
### 9. Helpfulness of Administrative staffs

273 responses



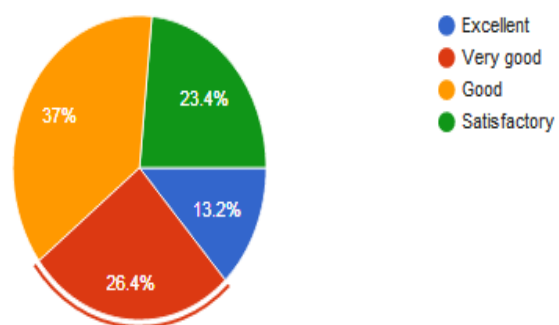
### 10. Examination and evaluation system

273 responses



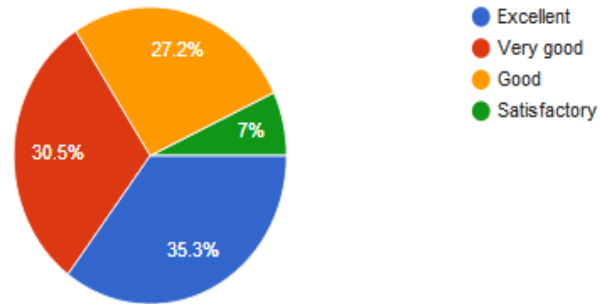
### 11. Fee structure

273 responses



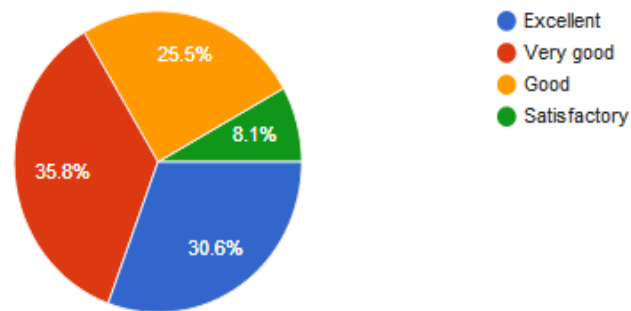
### 12. Encouragement provided to the students for participation in intercollegiate competitions

272 responses



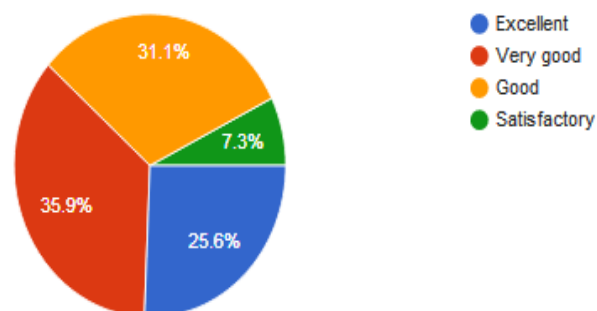
### 13. Disciplinary practices followed in the campus

271 responses



### 14. Institutional sensitivity to provide educational, social and market demands through various add on courses, personality development programs, career oriented programs etc.

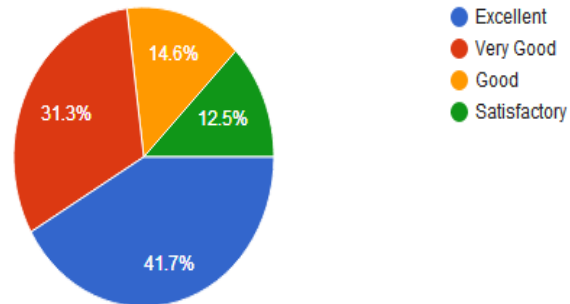
273 responses



## Student Satisfaction Survey from PG Students

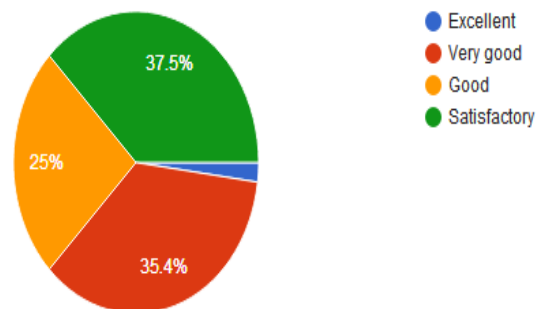
### 1. Pride and respect for college

48 responses



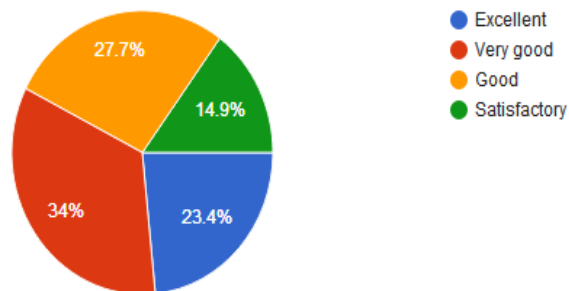
### 2. Infrastructure facilities such as classrooms, sports/games, sanitation, drinking water/ canteen etc. available in the college

48 responses



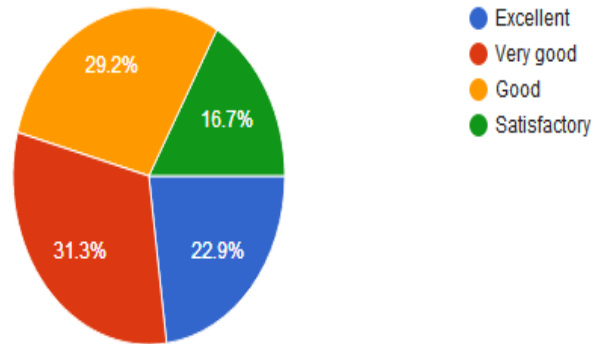
### 3. Parking Facilities

47 responses



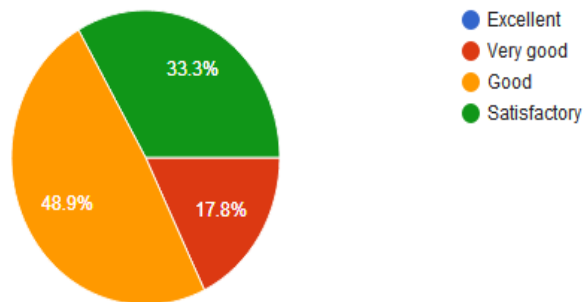
#### 4. Learning resources available viz. Text books, Magazines, Newspapers, Reference books, E-resources etc.

48 responses



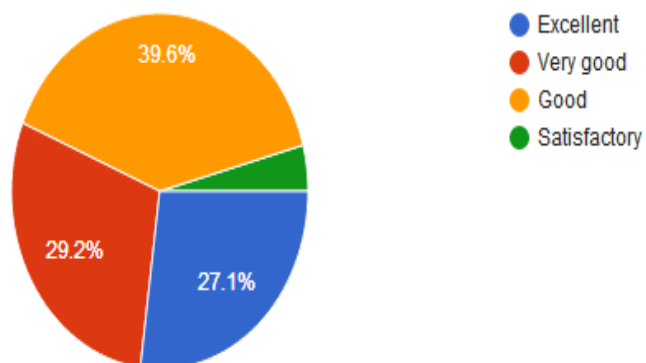
#### 5. The functioning of the placement cell

45 responses



#### 6. Efforts by the college to improve the quality of teaching and learning.

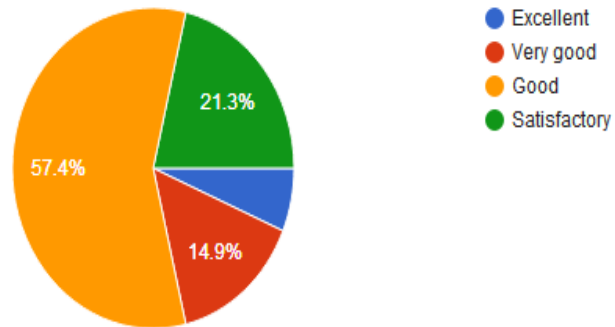
48 responses





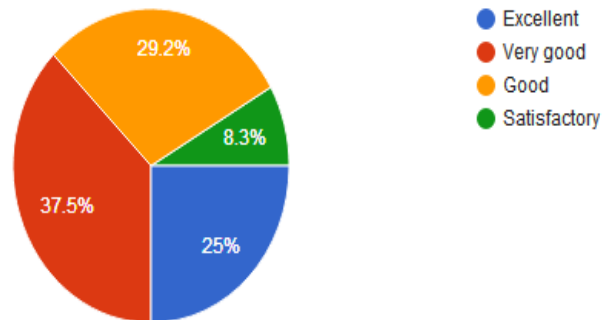
### 7. Mechanism of Grievances redressal

47 responses



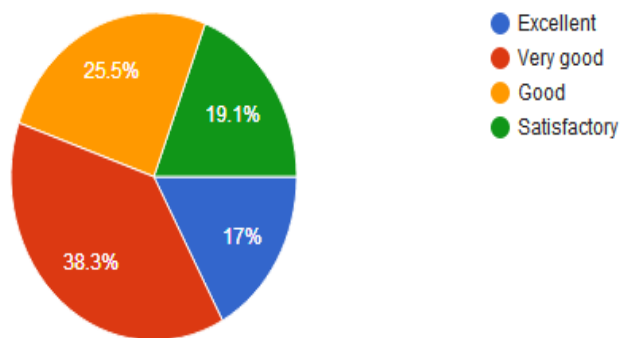
### 8. Helpfulness of Administrative staffs

48 responses



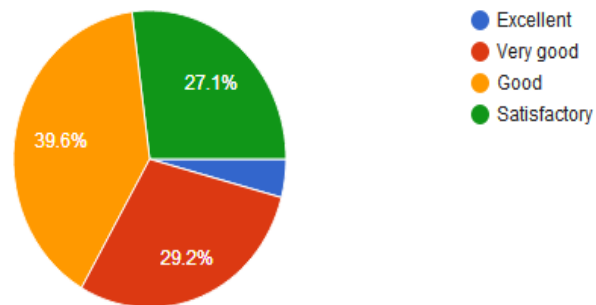
### 9. Examination and evaluation system

47 responses



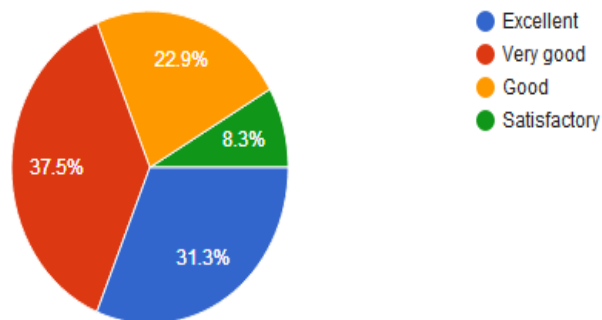
### 10. Fee structure

48 responses



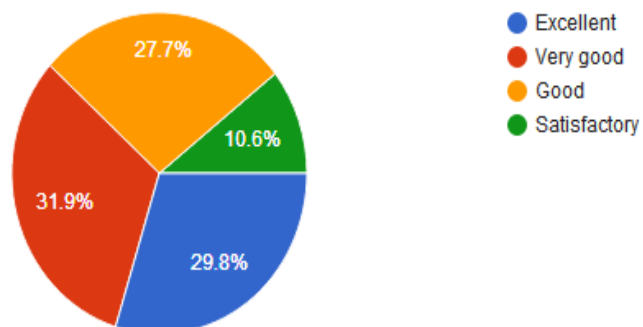
### 11. Encouragement provided to the students for participation in intercollegiate competitions

48 responses



### 12. Disciplinary practices followed in the campus

sponses



14. Institutional sensitivity to provide educational, social and market demands through various personality development programs, career oriented programs, research oriented work etc.

48 responses

